

ISS/WEBCIR/001/22-23 25<sup>th</sup> March 2022

### **ERP PROFILE UPDATE**

Dear Parents,

Please note that the school has provided parent login in the school ERP to the parents of the school. You are hereby requested to kindly login and update your profile accordingly on or before 31st March 2022.

## **STEPS FOR E.R.P. LOGIN:**

## > First time login:

- 1. Open a web browser (preferably Chrome)
- Enter 'https://iss.josacloud.com/' website link
- 3. Click 'Login'
- 4. Enter username as 'GR. No. of your ward' and password as student
- 5. Reset the password after successful login
- 6. Login again with the new password.

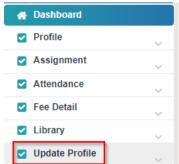
### > Other than first time login:

Enter the GR no. of your ward as 'User Name' and password, to login successfully to the ERP parent portal.

Use the **"Forgot password"** option if you have forgotten the login password and follow the below mentioned steps:

- 1. Click on **'Forgot Password'** option on the login dialog after entering the User name (GR no.).
- 2. An e-mail with new one-time password will be sent to your registered email id (personal mail) with the school.
- 3. Kindly check your registered email inbox / spam / junk for the new password email.

- 4. Use the one time password received in your registered mail (personal mail) for resetting the password in the ERP parent login.
- 5. After successful login to the ERP parent portal, click 'Update Profile' option.



# Update the following information:

- i. Latest student passport size photo in proper school uniform
- ii. Mobile numbers of the parents
- iii. Email ID
- iv. Passport no.
- v. Resident card no.
- vi. Visa no.
- vii. Aadhar no. of your ward (if available)
- viii. Electricity account no. of the residence in Sohar.
- ix. Sibling details, if any, studying in Indian School Sohar.
- x. Local address

For any further clarifications or issues related to the school ERP, please write mail to <a href="mailto:squpta@indianschoolsohar.com">squpta@indianschoolsohar.com</a> with Cc to <a href="mailto:opnmanager@indianschoolsohar.com">opnmanager@indianschoolsohar.com</a>.

Warm regards,

Sanchita Verma Principal Indian School Sohar